

April 10, 2020

Dear Pathfinder Families,

**Day 5, Week 4 in the books.** Monday morning, the Leadership Team and I mapped out our focus for the week; compliance, identifying special needs (resident and staff) and the mental health status of staff and residents. With this narrative, compliance remains strong, we have identified additional needs around our Village and are responding to those needs. Starting this week, each afternoon, a member of the senior team is out in the Village, stopping at homes to say hello to staff and residents (through windows and doors, keeping appropriate social distance).

Senior Director of Education Maura Iorio was the first to visit, and the reports from the houses and staff were wonderful! Residents were thrilled to see a familiar (but missed!) face and staff were happy too, to know that the management team continues to recognize the new lifestyle our residents and staff are faced with each shift, each day. Week four was a milestone for Pathfinder! We made it through a month of isolation, instituted timely risk reduction protocols, rallied around our residents, educated and supported our staff and found new ways to connect to one another.

At the same time, the isolation is taking its toll on all of us. Yesterday we pushed out a wonderful online mental health resource, [headspace.com/ny](https://www.headspace.com/ny). It has great exercises to help staff and residents with sleep, meditation and movement. Yesterday we also received some much-needed inspiration from Otsego Academy graduate and current Butler House Self Direction resident Theresa Clark, who is currently living with her family. Theresa is forever an artist. She expresses herself in all that she does through her art and writing and uses her creativity to brighten not only her own world, but ours as well. Her cards were a welcome addition yesterday and we can't wait until Theresa is back on campus!



*“ that each life may find meaning”<sup>®</sup>*

I am proud of Pathfinder and our families. You have been kind and patient. Thank you! Here are some important updates:

**WEEK 4:**

1. Update on Covid-19 in the Village: No cases with residents, staff pre-screening working, several staff sent home to self-quarantine, currently less than 3 in this status. Otsego Co. has 35 confirmed cases, Edmeston has 0 cases.
2. Resident Quarantine Protocol for suspected or confirmed COVID-19 completed, all staff trained. Two-Part Protocol: Quarantine-in-place and Quarantine-in-isolation. First line of attack is to quarantine in the resident's home. In the event we get multiple cases and quarantining in place is not working, we will quarantine in isolation. We have identified a site on campus (Butler House – Apartment #2), recently renovated and ready for occupancy. A special team of staff will be deployed to the quarantine site and remain assigned there until we have no further cases. We have housing designated to the special team of staff if they choose to remain isolated from their family during this time period.
3. Pathfinder Village received funding approval from the U.S. Small Business Administration's Paycheck Protection Program to be administered through NBT Bank. These funds will help maintain our workforce and provide enhanced wages to our frontline workers. This is a temporary source of funding. Pathfinder will need additional resources to manage this crisis longer term.
4. Easter Sunday plans will include a special taped Easter Service from Pastor Doug. We have suggested that all houses tune in at 2:00 PM (although they can watch whenever they want). The Service will be acknowledged by the campus chapel bell ringing just before 2:00. The link to the Service and instructions are at the end of this letter. The link will also be included on the Pathfinder website as well. Once again, we are overwhelmed, humbled and grateful to our Pathfinder families for all the incredible donations during this time. We recognize that many of our residents like to go home for the Easter Holiday and that both family members and residents are disappointed that they cannot be together. Our staff is working hard to make this Easter extra special! We hope you will take part in joining our special Easter Service remotely.
5. The nursing department is scheduling telehealth appointments, if possible, through May.
6. For residents receiving Federal stimulus checks, this is what we know at this point:
  - People who file a tax return will receive a stimulus payment of \$1,200 as an individual. The payment will not be considered a resource for 12 months.
  - Those receiving Social Security will get a check automatically. Those who get SSI only will have to file a simple return.
  - People who are claimed as dependents on their parents' tax returns will not receive a payment as an individual. Their parent will receive \$500 for their dependent.
  - People who do not typically file a tax return will need to file a simple tax return to receive the stimulus payment.
7. Staff education with increased signage throughout the Village is working (we shared a sample sign last week). The PV staff on-line store continues to be popular and used by many as an alternative to visiting local stores; we also continue to offer a free lunch daily for staff from our central kitchen.
8. The KWC is providing aging clinical support to our homes via video chat. Brittany Goodrich and Michelle Banks are triaging as needed. In addition, Behavior Specialist Josh Simmons is providing the same for the rest of the PV campus.
9. The PPE supply availability is improving, thanks to everyone for making/sending masks and hand sanitizer! Community members, Pathfinder family friends, and staff have made almost 500 cloth masks for staff and residents to use (all are properly laundered after each shift/wearing).

10. Through our Microsoft 365 Teams platform, we are encouraging houses to video chat with one another. I witnessed a few today and it was apparent that this is a need across our Village and a wonderful addition to our COVID 19 activities.

Finally, I am sharing a video (link at the end of this message) from the Colgate Women's Hockey Team. Colgate has been a community partner for years in so many ways, and we were delighted to receive this from them. True Pathfinder superfans, each team member participated remotely with happy greetings and well wishes to our residents. (Like us, Colgate has closed their campus and has taken to remote learning for the remainder of the semester). We are grateful to Colgate Womens' Hockey for thinking of us; the Village loved it!

We will continue to reach out weekly with Village updates. I miss seeing our residents coming and going, out and about, together as they should be. As a group, we will continue to think of ways to connect in meaningful ways in the days to come. We look forward to the time – hopefully soon – that we can return to the good old days! For now, we remember that we are all in this together and we continue to **Be Healthy, Be Kind, Be Patient.** 😊

Be well,



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**Video Links:** These video links are stored on the Pathfinder You Tube Fan Channel. You do not need a special account to view. Just click the links provided below:

- **Easter Sunday Service Video Link:** <https://www.youtube.com/user/PathfinderVillageFan>
  - Click: Pathfinder Village Easter Service
- **Colgate Womens' Hockey Video Link:** <https://www.youtube.com/user/PathfinderVillageFan>
  - Click: Hello Pathfinder Village!
- To access the channel through Google search, type: pathfindervillagefan (all together, no spaces), you will see both videos within the Pathfinder You Tube channel, click on either video