

2017 HUMAN SERVICES WORKFORCE SUMMIT

October 20th Session Schedule

**A one-day Summit to Address Challenges and Solutions to
Workforce Recruitment and Retention in Upstate New York
Disability, Health and Human Service Settings**

8:25 a.m. **Welcome and 2017 Workforce Summit Overview**
Paul C. Landers, Pathfinder Village Chief Executive Officer
Acting Commissioner Kerry Delaney, OPWDD

**8:45 to
10:15 a.m.** **Framing the Environment: The Caregiver Gap**
Top-level speakers Joseph MacBeth, Executive Director, NADSP, and Drs. Amy Hewitt and Barb Kleist, of the University of Minnesota, will discuss the workforce challenges faced nationally and also in Upstate New York.

**10:30 to
11:45 a.m.** **Philanthropy's Role in Workforce Development**
Doug Bauer, Chief Executive Officer of The Scriven Foundation, will share insights on how philanthropic organizations are supporting the development of human resources in healthcare and human service settings.

**Noon to
1 p.m.** **KEYNOTE LUNCHEON: The Value and Importance of our Workers**
Hamdi Ulukaya, Founder and Chief Executive Officer of Chobani, will discuss the innovations and staffing strategies that helped create a world-famous brand.

AFTERNOON 'WORKING SOLUTIONS' SESSIONS

1:15 to 2:15 p.m.	The Ohio DSPaths Certificate Program	2:15 to 3:15 p.m.	Supporting DSPs through Technology
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**3:15 to
3:45 p.m.** **Next Steps: Where Do We Go From Here?**